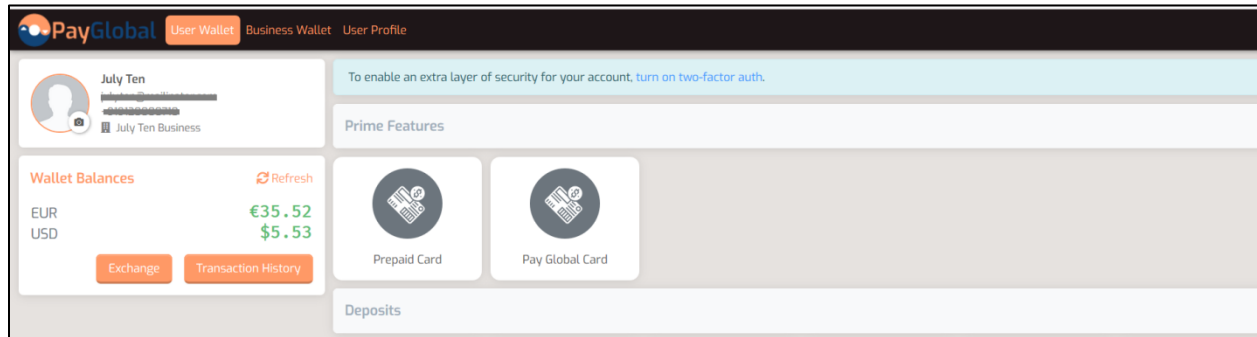




IBAN Bank Transfer Guide

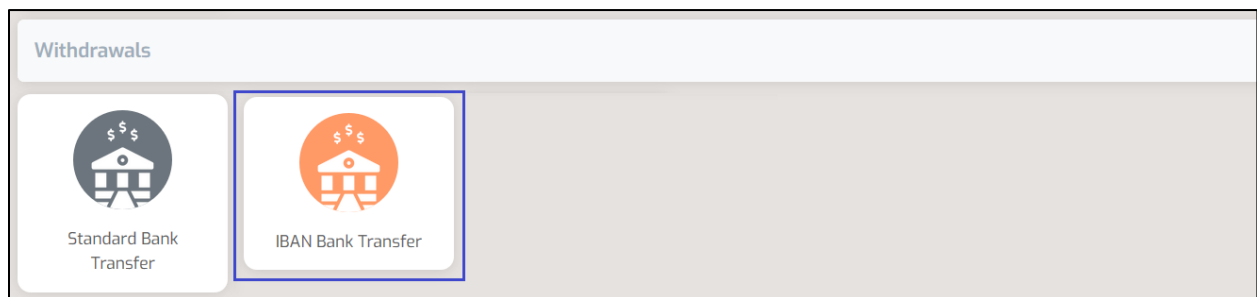
Steps to do IBAN Bank Transfer

1. Login to your PayGlobal account.

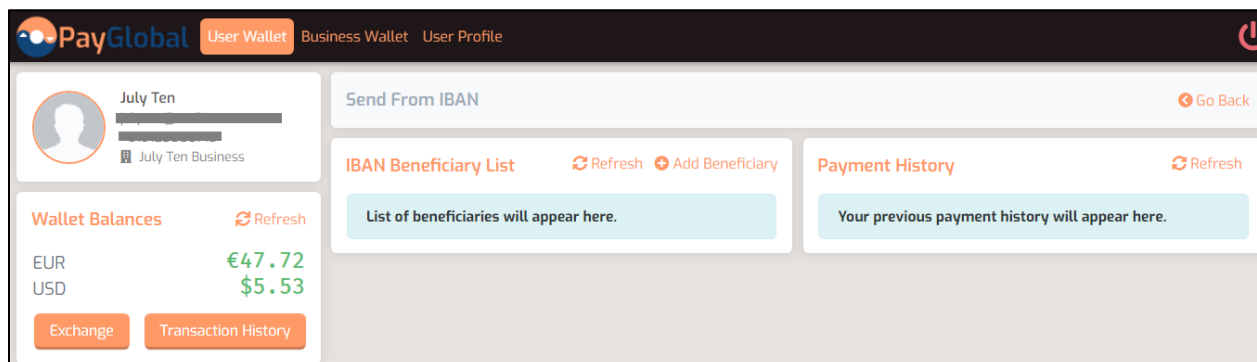


2. On the “User Wallet” page, click on the “Bank Transfer (IBAN)” feature under the “Withdrawals” section.

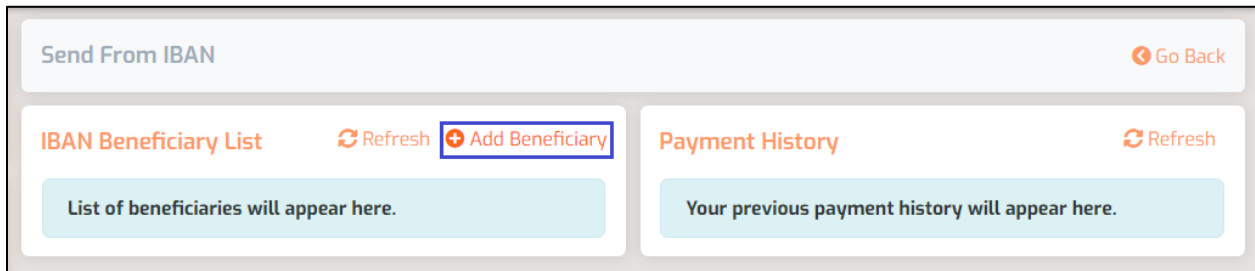
Note: Your profile should be complete to create the IBAN. Select the “Gender” on the “User Profile” page, if it’s not selected already.



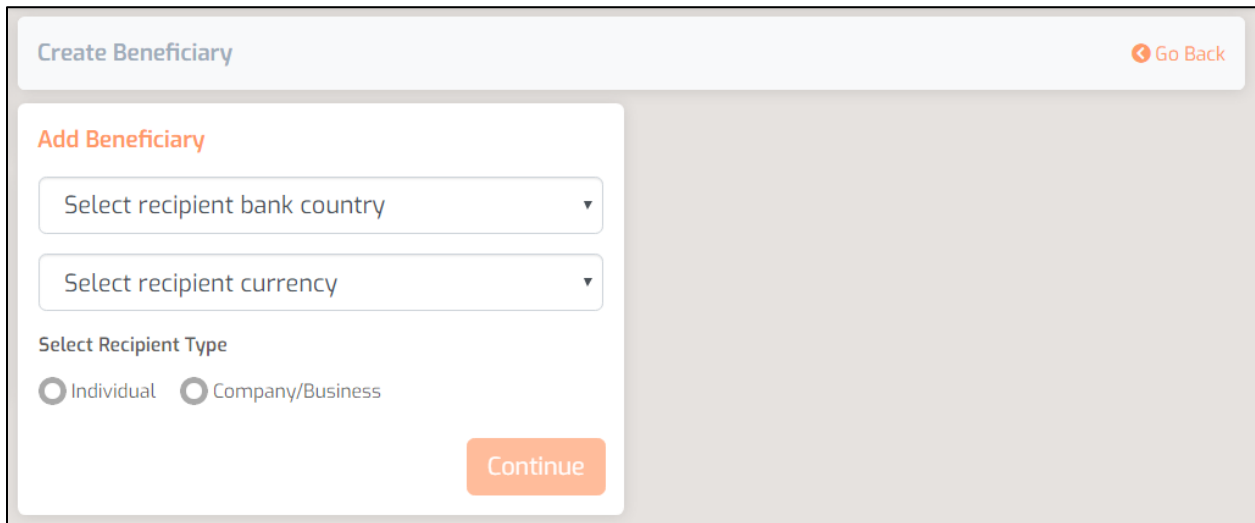
This will take you to the “Send From IBAN” page, where you can follow few steps to initiate a bank transfer (IBAN) request.



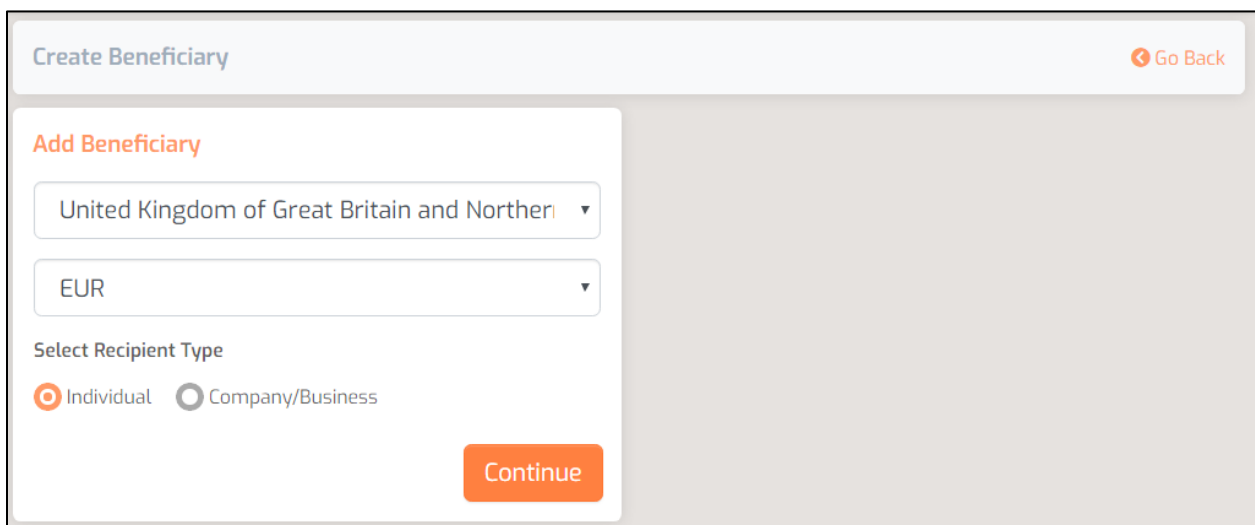
3. To add IBAN Beneficiary, click on the “Add Beneficiary” link.



This will take you to the “Create Beneficiary” page.



4. Select recipient bank country (dropdown list), recipient currency (dropdown list), and recipient type as either Individual or Company, and click on the “Continue” button.



5. Next, enter beneficiary details, and click on the “Add Beneficiary” button.

Add Beneficiary

Please fill all applicable fields known to you.

Nick Name of the beneficiary

Bank Account Holder Name

FirstName of Beneficiary

LastName of Beneficiary

Recipient Address

Beneficiary City

BIC SWIFT

[Help?](#)

6. “Beneficiary Added Successfully” message will be displayed on the screen. Click on the “Back” button to view the IBAN Beneficiary that you just added.

Create Beneficiary [Go Back](#)

Add Beneficiary

Beneficiary Added Successfully

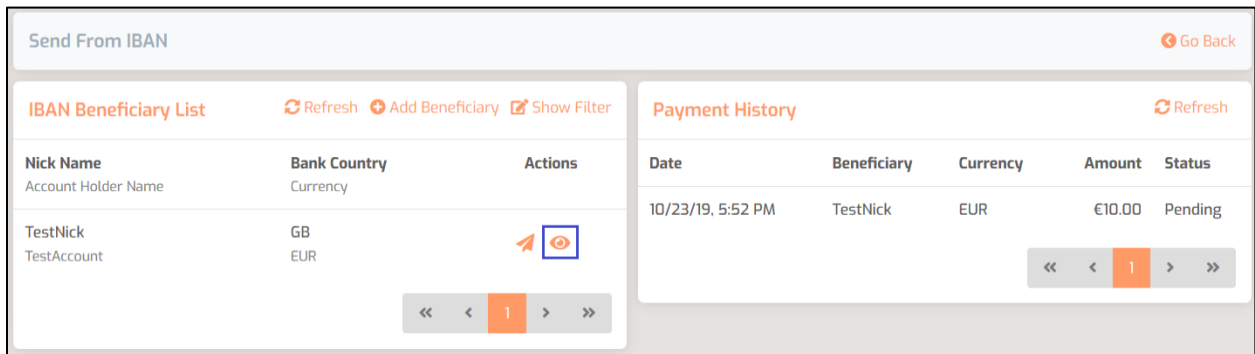
[Back](#)

This will take you back to the “Send From IBAN” page. If beneficiary list is not updated, you may click on the “Refresh” icon.

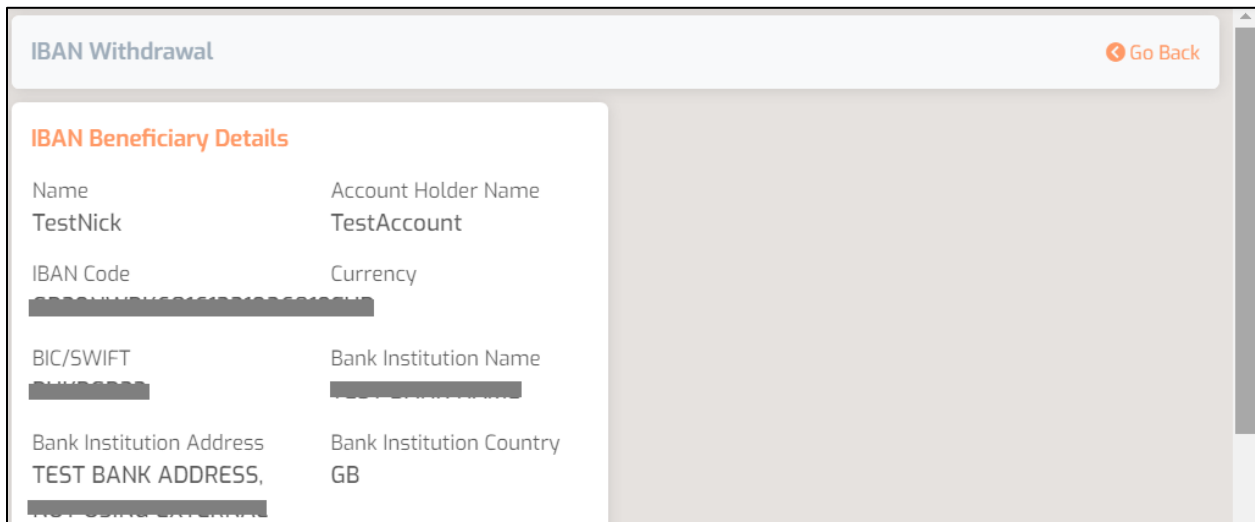
Send From IBAN [Go Back](#)

IBAN Beneficiary List			Payment History				
Refresh Add Beneficiary Show Filter			Refresh				
Nick Name	Bank Country	Actions	Date	Beneficiary	Currency	Amount	Status
Account Holder Name	Currency		10/23/19, 5:52 PM	TestNick	EUR	€10.00	Pending
TestNick	GB	Refresh	« < 1 > »				
TestAccount	EUR		« < 1 > »				

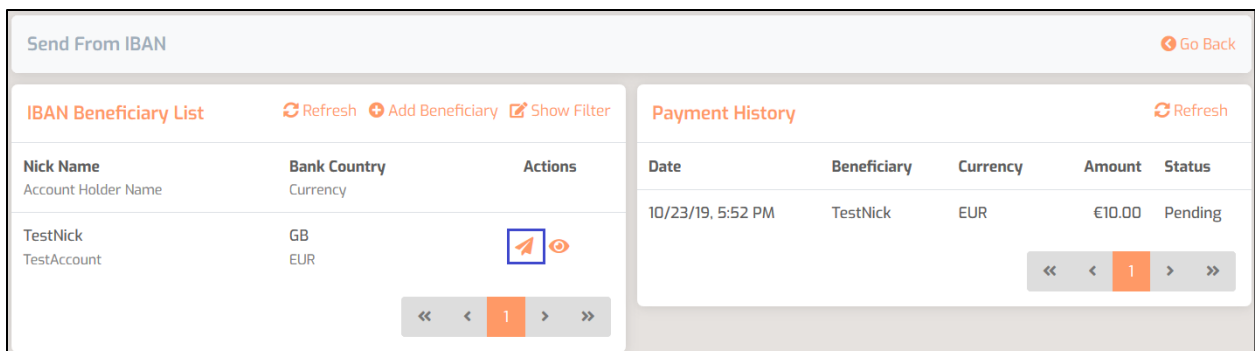
7. Click on the “Eye” action icon to view the IBAN beneficiary details.



This will display the beneficiary details, where there's also an option to initiate payment by clicking on the “Pay” button.



8. You may also directly click on the “Pay” action icon showing against the IBAN Beneficiary List to initiate payment.



This will take you to the “Send Payment” page.

IBAN Withdrawal - Send Payment [Go Back](#)

Send Payment [+ Add Beneficiary](#)

Beneficiary Details

TestAccount
TestAddress
TEST BANK NAME
TEST BANK ADDRESS, [REDACTED]
[REDACTED]

EUR

Enter Amount Between €10.00 and €200.00.

Select Wallet Currency:

EUR

[Help?](#)

9. Enter amount between €10.00 and €200.00, and select wallet currency from the dropdown.

EUR ▼ 10

Enter Amount Between €10.00 and €200.00.

Select Wallet Currency:

EUR ▼

Select Payment Type:

Regular

Priority

EUR

USD

A Domestic or SEPA payment, which is cheaper and avoids correspondent banking fees.

An International wire payment, which is the fastest way to transfer funds, but also the most expensive.

Payment Reference

Payment Reference

Information will be provided to beneficiary bank and should appear on their bank statement. Please note this may get truncated or removed.

Payment Reason

Payment Reason

Information will be provided to compliance

10. Select payment type as Regular or Priority. Enter payment reference and payment reason.

You may also enter preferred date in yyyy-mm-dd format. Please note that this is an optional field. If the payment is not possible on this date, it will be sent on the next possible date automatically.

Select Payment Type

Regular

A Domestic or SEPA payment, which is cheaper and avoids correspondent banking fees.

Priority

An International wire payment, which is the fastest way to transfer funds, but also the most expensive.

Payment Reference

Payment Reference

Information will be provided to beneficiary bank and should appear on their bank statement. Please note this may get truncated or removed.

Payment Reason

Payment Reason

Information will be provided to compliance



Enter Preferred Date (Optional)

Enter date in yyyy-mm-dd format. If the payment is not possible on this date, it will be sent on next possible date automatically.

11. Click on the “Send” button to proceed with the bank transfer. You may also click on the “Reset” button to remove all the details that you’ve entered on this page.

Priority

An International wire payment, which is the fastest way to transfer funds, but also the most expensive.

Payment Reference

TestReference

Information will be provided to beneficiary bank and should appear on their bank statement. Please note this may get truncated or removed.

Payment Reason

TestReason

Information will be provided to compliance

 Enter Preferred Date (Optional)

Enter date in yyyy-mm-dd format. If the payment is not possible on this date, it will be sent on next possible date automatically.

Reset

Send

12. Next, click on the “Confirm” button for final confirmation of the transfer.

Payment Reference

TestReference

Information will be provided to beneficiary bank and should appear on their bank statement. Please note this may get truncated or removed.

Payment Reason

TestReason

Information will be provided to compliance



Enter Preferred Date (Optional)

Enter date in yyyy-mm-dd format. If the payment is not possible on this date, it will be sent on next possible date automatically.

Your wallet will be (approximately) debited with EUR 12.2

Reset

Confirm

Once the payment gets submitted, message will be displayed on the screen.

Payment Reference


TestReference

Information will be provided to beneficiary bank and should appear on their bank statement. Please note this may get truncated or removed.

Payment Reason

TestReason

Information will be provided to compliance

 Enter Preferred Date (Optional)



Enter date in yyyy-mm-dd format. If the payment is not possible on this date, it will be sent on next possible date automatically.

Payment Submitted. It will be processed soon.

Reset Send

Transfer details will appear under the "Payment History" section.

Send From IBAN Go Back

IBAN Beneficiary List			Payment History				
Refresh Add Beneficiary Show Filter			Refresh				
Nick Name	Bank Country	Actions	Date	Beneficiary	Currency	Amount	Status
Account Holder Name	Currency		10/23/19, 5:52 PM	TestNick	EUR	€10.00	Pending
TestNick	GB	 	<< < 1 > >>				
TestAccount	EUR		<< < 1 > >>				